

## What you need to know: COVID-19: Airline mask policy: Southeast Asia

August 10, 2020

As part of their efforts to keep travelers and employees safe, almost all airlines around the world now require passengers to wear a face covering of some sort for the duration of a trip. However, there can be some differences between airlines. This report details what airlines in Southeast Asia currently require.

### Major carriers

Airline	Seating adjustment
Garuda Indonesia	Every passenger must wear a mask at the airport and during the flight. Passengers are encouraged to prepare their own masks and personal hygiene kits that meet their individual needs.
Malaysia Airlines	All passengers must wear face coverings or protective masks from check-in through to baggage collection on arrival. The requirement applies to both domestic and international flights.
Philippine Airlines	All passengers must bring their own face masks to use at the airport and throughout the flight. The airline generally allows surgical, ear loop or do-it-yourself masks. On flights to/from Singapore, Xiamen, Macau or Honolulu, only surgical masks are allowed. On flights to/from Auckland, only medical grade masks, such as surgical masks and N95 respirators, are allowed.  From August 15, all passengers must also wear a face shields in addition to a face mask. Passengers without a shield or a mask will not be allowed to board a flight. Children up to 2 years old are exempt from either requirement.
Singapore Airlines	All passengers over the age of 2 years must wear a face mask throughout the flight. Each passenger receives a complimentary SIA Care Kit containing a face mask, hand sanitizer and anti-bacterial wipes. Passengers should also bring extra masks to have enough for the journey. Single-use masks should be replaced when damp and not be reused.

### Other carriers

Airline	Mask policy
Bangkok Airways	Passengers must wear face masks at all times in the airport and during the flight.
Royal Brunei Airlines	Airline policy requires all passengers to bring and wear their own protective masks from boarding until disembarkation. Wearing masks is recommended from check-in at the airport.
Vietnam Airlines	All passengers must wear face masks at the airport and throughout the flight. Passengers must bring their own masks and back-up masks too.

## Low-cost carriers

Airline	Mask policy
AirAsia <sup>1</sup>	Guests are required to bring their own mask and wear it properly before, during and after the flight.  The airline also requires passengers to wash or sanitize hands frequently.
Cebu Pacific	From August 15, 2020, in line with a Philippine government directive, all passengers must wear face shields during the entire flight. This is in addition to the mandatory wearing of face masks from entering the airport terminal until arrival at the destination.
Jetstar Asia	All passengers are required to wear a mask at all times when on board. Passengers flying to the Philippines must also wear a face shield from August 15
Lion Air	Passengers are required to wear a mask before the flight, while on the aircraft until landing and until exiting the airport.
VietJet	All passengers are required to wear face masks in the airport and on board VietJet aircraft

### Note

The COVID-19 situation is rapidly evolving, and the situation is changing on almost an hourly basis. The information presented in this report represents the latest view as at August 10, 2020. We have carefully researched and checked the information contained. However, we do not guarantee or warrant the correctness, completeness or topicality of this article and do not accept any liability for any damage or loss as a result of the use of the information contained within this article.

Do you have questions or comments regarding this report? Please email [mike.eggleson@bcdtravel.co.uk](mailto:mike.eggleson@bcdtravel.co.uk) to share your thoughts.

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<sup>1</sup> [AirAsia](#), Flying safe with AirAsia