

Traveler Care

Respond quickly
when crisis occurs
with real-time information
at your fingertips.



Using interactive and real-time maps, DecisionSource® Traveler Care makes it easy for you to know where your travelers are so you can make the best decisions in times of crisis.

Our Traveler Care solution spans across two core platforms, DecisionSource and TripSource® to support the entire trip experience.

With DecisionSource, you can locate travelers quickly with our best-in-class, PNR-based security map and reports. With TripSource, our traveler communication platform, communications are delivered in a timely and relevant manner to travelers when they need it most.

Our technologies combine to provide a powerful solution to keep travelers safe throughout their trip.

How Traveler Care helps:

- Pre-authorize travel to high-risk destinations
- Discover gaps and learn best practices to improve your security program
- Alert travelers of potential threats
- Quickly locate employees at any time
- Easily check in with travelers when crisis occurs

